Our Vision

'To be a great place to work with a passionate and committed team providing unrivalled customer service, delivering a quality product enabling us to be the market leader in our industry.'

"HSQ will feature prominently as our business continues to grow. It will effect how we work and who we work with. We shall set a benchmark within our business that the industry will follow. "Jump on board, we are in for a safe ride!"



WE OWN SAFETY

At Shawston we own safety. This means as business owners we put safety at the heart of every decision we make. Ensuring safe unrivalled customer service every time!

Our Quality Commitments

We will:

<u>Give Customer Focus</u> by understanding our industry and the challenges our customers face

Give Assurance our products supplied and manufactured are amongst the best in the world

<u>Audit Our Supply Chain</u> ensuring that they care as much about the end user and the product as we do

Act on Feedback and make quick effective changes to continuously improve the quality of our products

<u>Investigate</u> all quality disputes and work closely with our suppliers and manufacturers to find the best solution possible

Our Red Rules

Be Fit for Work: Both physically and mentally. Adhere to all company policies and remember we are always here to listen and support.

Always Receive a Briefing: Do not start work until you have received a briefing highlighting the risks and hazards of the day ahead.

Report all Unsafe Acts: Report all incidents, near misses, observations and damages. This can save lives.

Stop Work If You Feel Unsafe: If your work situation changes and is no longer safe, stop work and inform your supervisor.

Our Health & Safety Focus

Risk

- Through management systems, policy and assessment, we will continue to reduce risks to our people
- Giving clear focus to the Hateful Eight which present the highest risks to our people
- Continue to reduce our company risk register through protective controls and innovation

Culture

- Committed to an ongoing programme of behavioural change, recognising health and safety is about mindset. Not just policy.
- Empowering our people as business owners to understand the shared importance of both safety and profitability
- Care and support the mental and physical wellbeing of our people

Leadership

- Collaborative engagement with our customers and everyone who works with us
- Working with our supply chain to ensure clear competence, compliance and assurance
- Health, safety and quality is embedded within the thinking of everything we do – how and why we do business

